

Effective Date: 10/19/2016

We collect certain information through our sales and service platform (our “System”), which includes our website located at www.pixavo.com, and the products and services provided through the System. This page (this “Privacy Policy”) lays out our policies and procedures surrounding the collection and handling of any such information that identifies an individual user or that could be used to contact or locate him or her (“Personally Identifiable Information” or “PII”).

This Privacy Policy applies only to our System and to the products and services provided through our System. It does not apply to any third party site or service linked to our System or recommended or referred by our System, through our products or services, or by our staff. And it does not apply to any other website, product, or service operated by our company, or to any of our offline activities.

1. PII We Collect

We collect the following Personally Identifiable Information from users who buy our products or services or those of our customers: name, e-mail address, telephone number, address, and credit card number.

We also use “cookies” to collect certain information from all users, including Web visitors who don’t buy anything through our System. A cookie is a string of data our system sends to your computer and then uses to identify your computer when you return to our System. Cookies give us usage data, like how often you visit, where you go at the site, and what you do.

2. Our Use of PII

We use your Personally Identifiable Information to create your account, to communicate with you about products and services you’ve purchased, to offer you additional products and services, and to bill you. We also use that information to the extent necessary to enforce our terms of service and to prevent imminent harm to persons or property.

We use cookies so that our System can remember you and provide you with the information you’re most likely to need. For instance, when you return to our System, cookies identify you and prompt the site to provide your username (not your password), so you can sign in more quickly. Cookies also allow our System to remind you of your past purchases and to suggest similar products and services. Finally, we use information gained through cookies to compile statistical information about use of our System, such as the time users spend at the site and the pages they visit most often. Those statistics do not include PII.

3. Protection of PII

We employ the following data security tools to protect Personally Identifiable Information: SSL, tokenization, password hashing and password salting. Unfortunately, even with these measures, we cannot guarantee the security of PII. By using our System, you acknowledge and agree that we make no such guarantee, and that you use our System at your own risk.

4. Contractor and Other Third Party Access to PII

We give certain independent contractors access to Personally Identifiable Information. Those contractors assist us with software and system engineering and with retail technology services such as data hosting, customer management relations, payment processing and point-of-sale or e-commerce systems. All those contractors are required to sign contracts in which they promise to protect PII using procedures reasonably similar to ours. (Users are not third party beneficiaries of those contracts.) We also may disclose PII to attorneys, collection agencies, or law enforcement authorities to address potential AUP violations, other contract violations, or illegal behavior. And we disclose any information demanded in a court order or otherwise required by law or to prevent imminent harm to persons or property. Finally, we may share PII in connection with a corporate transaction, like a merger or sale of our company, or a sale of all or substantially all of our assets or of the product or service line you received from us, or a bankruptcy.

As noted above, we compile System usage statistics from data collected through cookies. We may publish those statistics or share them with third parties, but they don't include PII.

Except as set forth in this Privacy Policy, we do not share PII with third parties.

5. Accessing and Correcting Your PII

You can access and change any Personally Identifiable Information we store through your "My Account" page.

6. Amendment of This Privacy Policy

We may change this Privacy Policy at any time by posting a new version on this page or on a successor page. The new version will become effective on the date it's posted, which will be listed at the top of the page as the new Effective Date.